

COMMUNITY AND ORGANIZATIONAL PROFILE

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COMMUNITY AND
ORGANIZATIONAL PROFILE



Chandler is a special place that continues to be the community of choice for families and business alike. The City's impressive profile contained herein outlines the healthy lifestyle of outstanding residents doing amazing things.

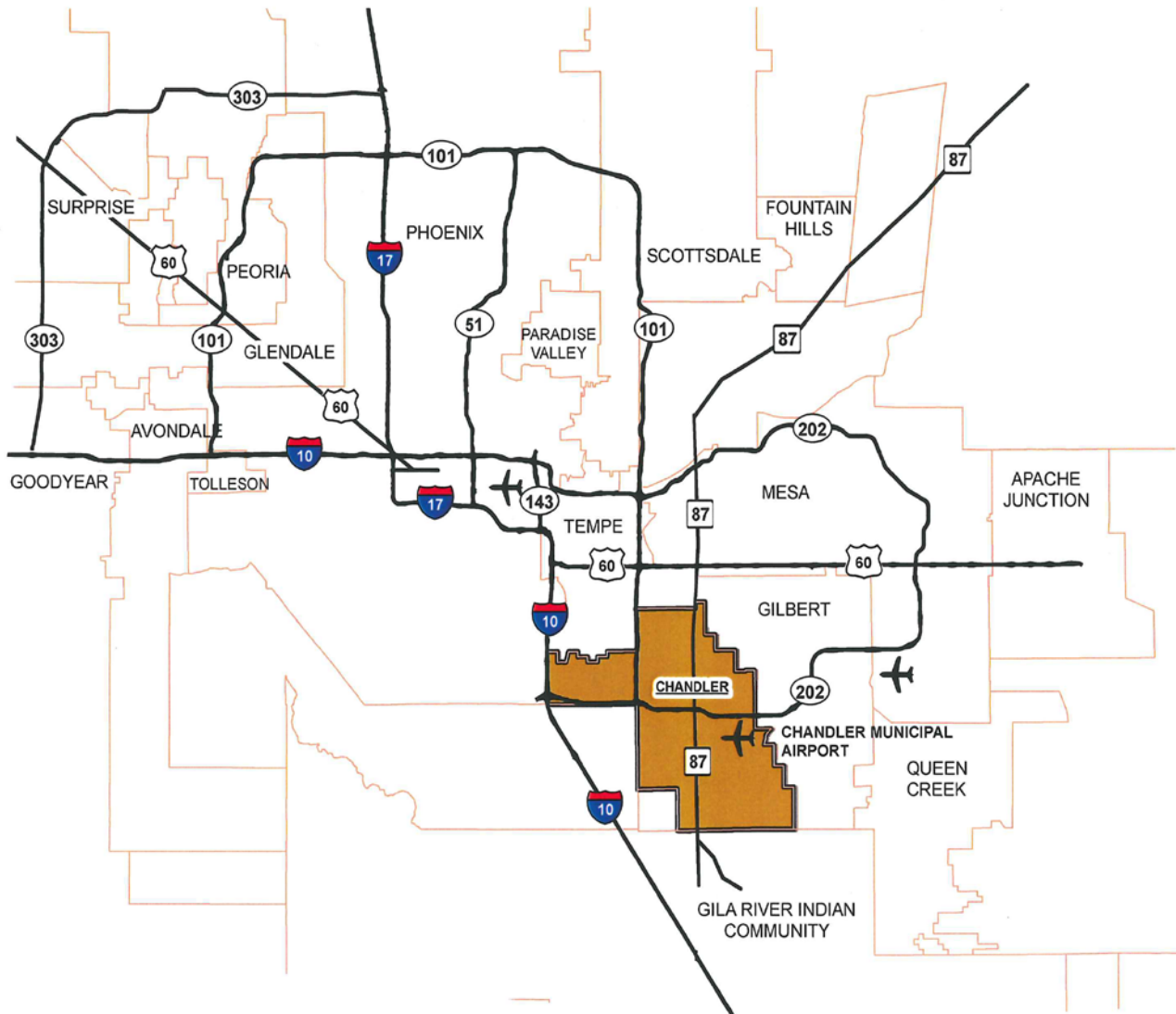




The City of Chandler Logo

The City's logo is a thoughtful representation of the community - combining Chandler's rich agricultural heritage with today's high-tech industrial base. The overall capital "C" design incorporates the City's past through agricultural fields at its bottom. The City's promising future is detailed with the outline of high technology buildings set against a backdrop of the San Tan Mountains. The City incorporated the phrase, "Chandler, Arizona, Where Values Make the Difference," just below the logo to emphasize its commitment to the citizens of the community.

Chandler, Arizona and Neighboring Communities Map



— EXISTING FREEWAYS AS NOTED



GOVERNMENT FINANCE OFFICERS ASSOCIATION

*Distinguished
Budget Presentation
Award*

PRESENTED TO

**City of Chandler
Arizona**

For the Fiscal Year Beginning

July 1, 2016

A handwritten signature in black ink, reading "Jeffrey R. Egan".

Executive Director

For the 29th consecutive year, the Government Finance Officers Association of the United States and Canada (GFOA) presented an award of Distinguished Budget Presentation to the City of Chandler for its annual budget for the fiscal year beginning July 1, 2016.

In order to receive this award, a governmental unit must publish a budget document that meets program criteria as a policy document, as an operations guide, as a financial plan, and as a communications device.

The award is valid for a period of one year only. We believe our current budget continues to conform to program requirements, and we are submitting it to GFOA for consideration for another award.

Mission Statement

**We are committed to serve Chandler's
citizens through teamwork, understanding,
and dedication in a professional
and responsive manner**



Vision & Values

Our vision is to make Chandler a world-class city by delivering outstanding public services, creating a unique community, and ensuring an exceptional quality of life.

Our values define how we treat each other and our customers. They guide us in creating a sound and supportive work culture and work systems at all levels of the organization. Excellence is the responsibility of everyone at the City of Chandler. We lead by our core values in constant pursuit of excellence:

Commitment

Communication

Diversity

Innovation

Integrity

Personal Responsibility

Respect

Teamwork

In Chandler, **VALUES** make the difference.

City Officials

All elected officials serve four year terms and are limited to two consecutive terms in office. Councilmembers are elected at-large. There are no districts for the Chandler City Council.

Jay Tibshraeny, Mayor



Mayor Jay Tibshraeny began his unprecedented 7th term as Chandler's Mayor in January 2015, after returning to the Mayor's Office in January 2011, and serving eight years in the Arizona State Senate from 2003-2011. He originally served as a member of the City Council from 1986 to 2002 as Councilmember, Vice Mayor and as Mayor. He was first elected Chandler Mayor in 1994, and served in that capacity for four consecutive terms through 2002.

A native of Chandler, he has a lifetime of public service in the East Valley. He serves on the following Professional & Civic Organizations: Boys and Girls Club of the East Valley Emeritus Board; Chandler/Gilbert Association for Retarded Citizens Advisory Board; Child Crisis Center Advisory Board; and Chandler Chamber of Commerce ex officio Board member. His current regional assignments include President of the League of Arizona Cities and Towns Executive Committee, Maricopa Association of Governments (MAG) Regional Council, Greater Phoenix

Economic Council Board of Directors (GPEC), Arizona Commerce Authority (ACA) ex officio Board member, and East Valley Partnership (EVP) ex officio Board member.

Since returning to the Mayor's Office in 2011, Mayor Tibshraeny has received a number of awards for his work at the local and regional level. In 2015, he received the Teal and Silver Community Leader Award from Chandler-Gilbert Community College, and the Outstanding Public Official Award from the Arizona Parks and Recreation Association. In 2014, he received the Maricopa Association of Governments Desert Peak Regional Excellence Award and the Chandler Chamber of Commerce Community Cup award. In 2013 Mayor Tibshraeny received the prestigious American City and County Magazine Municipal Leader of the Year Award as well as the Greater Phoenix Economic Council Outstanding Regional Contribution Award. In 2012 he received the Dwight Patterson Lifetime Achievement Award from the EVP.

Locally, some of his past professional & civic organizations include: Chandler Historical Society; Chandler Museum Advisory Board (2007-2011), Board Chairman (2008-2011); ICAN Site Advisory Committee; Chairman of the Chandler Citizen's Oversight Committee, General Plan Update (2007-2008); Chairman of the Chandler Mayor's Blue Ribbon Panel on Boards & Commissions Appointments (2005); Chandler Public Safety Personnel Retirement System Board (1994-2002); and Chandler Volunteer Fireman Pension Board (1994-2002). During his tenure in the State Senate he served on a number of committees as a member of the National Conference of State Legislatures: Economic Development, Trade and Cultural Affairs (2003-2004); Labor and Economic Development (2005-2006); Transportation (2007-2008); and Redistricting and Elections (2009-2010). As a member of the America Legislative Exchange Council he served on: Civil Justice Task Force (2003-2004); and Tax and Fiscal Policy Task Force (2005-2010). On the Regional and National level he has served on: Greater Phoenix Economic Council Board of Directors (2002); Greater Phoenix Economic Council Executive Committee (2002); MAG Secretary/Treasurer (2000-2002); MAG Executive Committee (1997-2002); Arizona League of Cities and Towns Executive Committee (2000-2002); National League of Cities Transportation Infrastructure & Services Policy Committee (1986-2002); Greater Phoenix Black Chamber of Commerce Advisory Council (1999-2002); Williams Air Force Base Redevelopment Partnership (1994 - 2002); Regional Public Transportation Authority (Past Chairman) (1994-2002); and Arizona Municipal Water Users Association (Past Chairman) (1994-2002).

Mayor Tibshraeny is a small businessman and home builder. He completed 12 years in the Chandler Public School System and holds a bachelor's degree in Accounting from Arizona State University. He and his wife Karen have one daughter, Lauren.

Mayor Tibshraeny's term expires January 2019.

City Officials

Kevin Hartke, Vice Mayor



Vice Mayor Kevin Hartke has lived in Chandler since 1985. Although he began his tenure on City Council in January of 2011, he also served for a year as an interim Councilmember in 2008. He continues to serve as Lead Pastor at Trinity Christian Fellowship in Chandler where he has worked since 1985. Kevin has a bachelor's degree in Biochemistry from University of Missouri, Columbia; and a master's degree in Theology with Fuller Theological Seminary.

Kevin is involved extensively in the State and Chandler community. He currently serves regionally as the co-chair of the Continuum of Care Regional Committee to End Homelessness for the Maricopa Association of Governments (MAG). Kevin serves as a board member on three other regional boards as well: MAG's Economic Development Committee, the Valley's Regional Public Transportation Authority (RPTA) and the Valley Metro Light Rail. Kevin is also the statewide director of a nonprofit organization, For Our City. For Our City is a collaborative effort of

government, business, nonprofit and faith leaders gathered to find solutions for needs in a community. In Chandler, Kevin volunteers with several organizations. He serves on the board of the Desert Cancer Foundation of Arizona (DCFA), helps with American Cancer Society, serves as a member of the Public Policy Committee with the Chandler Chamber of Commerce and with the Downtown Chandler Community Partnership (DCCP). He is a literacy advocate that reads weekly to 6th graders at Galveston Elementary School with BookPALS. Kevin has volunteered at Galveston for the past 11 years. In the City of Chandler, his past service had included being a commissioner on the Planning and Zoning Commission, chairman of Human Relations Commission, chairman of the 2010 Complete Count Committee, member of a previous Charter Revision Committee and an ex officio member of Chandler Airport Commission. He is currently active with Chandler's two Sister Cities, Tullamore, Ireland; and Tainan, Taiwan. He also has served on the executive board of the Chandler Coalition on Youth Substance Abuse (CCYSA), coached soccer for the YMCA, organized citywide community volunteer efforts and helped organize and lead Chandler's first traditional neighborhood association, Arrowhead Meadows. Regionally, Kevin's past service has included a Governor's commission on Faith and Communities and a Congressional Committee on Faith and Neighborhoods. Kevin has been married to Lynne for more than 35 years. They have four children: Nathan, Aleah, Katelyn and Zachary and three grandchildren, Micah, Madelynn and Benjamin.

Vice Mayor Hartke's term expires January 2019.

Nora Ellen, Councilmember

Councilmember Nora Ellen has been a resident of Chandler since 2002 and has lived in the Southeast Valley since 1990. She began her tenure on the City Council in January 2013. She is a real estate associate broker at Revelation Real Estate in Chandler. Councilmember Ellen initiated the City's Operation Welcome Home program, which recognizes the dedication and service of military members in our community. Councilmember Ellen has served as a Commissioner on the City's Neighborhood Advisory Committee and was appointed on Mayor Tibshraeny's Four Corner Retail Committee. She also was the ex officio member of the Chandler Airport Commission. She currently serves on the Maricopa Association of Governments, Transportation Policy Committee and is on the Chandler Chamber Board of Directors, Public Policy Committee. She also is on the Board of Directors of the Pregnancy Care Center of Chandler to help women in crisis. She has a lifetime of volunteer service and leadership positions through children's clubs, the Kyrene School Curriculum Task Force, Parent Teacher Organization, Christian Services



Association, women's sports, homeless counseling, youth mentoring, fundraising and music teams. She has also assisted in elderly care, orphanage support, the Care 7 Crisis Response Team, Hope for Mexico and has served as a Trustee in her local church. Councilmember Ellen has a son and daughter-in-law, State Representative J.D. Mesnard and Holly Mesnard, and daughter and son-in-law, Juel and Aaron Perry, and one grandchild, Liana.

Councilmember Ellen's term expires January 2021.

City Officials

Sam Huang, Councilmember



Councilmember Sam Huang was born and raised in Taiwan. He and his family have lived in Chandler since 2007. Sam began his first term on City Council in January 2017. While in Taiwan, Sam received his teaching certificate from Taiwan Norma University and became a school teacher. He was also active in local politics and entrepreneurship. He and his wife moved to the United States in 1993 and became United States citizens in 2006. Sam continued his doctoral studies, while supporting his wife's educational aspirations in dentistry and raising their children. Sam is passionate about education and earned his Ph.D. in the field of Comparative Education at the State University of New York-Buffalo. He has experience teaching in Chinese schools and the Buffalo Public Schools District. Since moving to Arizona, Sam developed an interest in real estate on a part-time basis, and later served as the principal at Career Success High School in Mesa. Councilmember Huang is an ex officio member of the Downtown Chandler Community Partnership. Sam is also involved with the Chandler Kiwanis and Lions clubs, and the Asian American

Association. Prior to taking office, he served on Chandler's Museum Advisory Board. Sam has been married for 23 years and has two sons.

Councilmember Huang's term expires January 2021.

René Lopez, Councilmember

Councilmember René Lopez has lived and worked in Chandler for more than 10 years. He began his first term on the Chandler City Council in January of 2015. He is a third generation Arizona native, born and raised in the East Valley. René graduated from the University of Arizona with a bachelor's degree in Nuclear Engineering, with a minor in Direct Energy Conversion. René is also a third generation U.S. Navy seaman. He served as a Naval Officer aboard submarines, honorably separating from the Navy in 2000 as a Lieutenant, with more than four years of service. After more than a decade of traveling and moving with the U.S. Navy and as a Project Manager, he has finally moved back home. René has an extensive career in Project Management, with more than 15 years of experience working in Telecommunications, Energy, and currently in Information Technology. He currently serves as an advisor on Congressman Matt Salmon's Hispanic Community Affairs Advisory Council. He previously served two years as a board member on the City's Parks and Recreation Board. René has been married to Jessica for 20 years. They have two children: Brianna and Andrew.



Councilmember Lopez's term expires January 2019.

City Officials

Terry Roe, Councilmember



Councilmember Terry Roe became a resident of the Southeast Valley in 1965 and moved his family to Chandler in 1988. He began his first term on the City Council in January 2015. In the late 1970s, he was the managing photographer of the Williams Air Force Base photo lab, after which he took a position as the sales manager for a local wholesale photofinishing company. Today, Terry owns and operates a small photography and video production business in Chandler. In 1987, he completed the Phoenix Regional Police Academy and began a 20-year career with the Mesa Police Department. While serving as a Police Sergeant, Terry worked in the DARE unit, robbery detail, the Center Against Family Violence, and the auto theft and burglary units. He was a two-term board member on the Mesa Police Benevolent Fund and served for more than two years on the Chandler Police Complaints and Use of Force Citizen's Review Panel. In 1999, Terry was appointed by Governor Jane Hull to the Arizona Parent's Commission on Drug Education and Prevention, serving two terms on the Commission. He has an extensive history of

volunteer and leadership service in the community. He is the past president and continuing member of the Chandler Kiwanis Club and currently serves on the Salvation Army Chandler Corps Advisory Board. Terry attended Mesa Community College and studied business administration and management at the University of Phoenix. In 1981, he married Cheryl, his Gilbert High School sweetheart. They have two children, Paul and Katie, and three wonderful grandchildren.

Councilmember Roe's term expires January 2019.

Mark Stewart, Councilmember

Councilmember Mark Stewart has been a resident of Chandler since 2001. He began his first term on the City Council in January 2017. Mark and his family moved from the midwest in early 2001, expecting to stay for a couple of years before returning home. They fell in love with the community, the people, and the vision of what Chandler would become. Now the Stewart's can't imagine calling somewhere else home. Councilmember Stewart spent more than 20 years with Fortune 50 organizations and now owns his own business, Concept 2 Completion. He is passionate about helping inventors and small businesses with start-up strategies and branding in the consumer goods industry. Mark has a strong entrepreneurial background and believes in empowering small businesses and providing opportunities for new businesses to locate to Chandler. Within the community, he volunteers as a youth sports coach, supports local non-profits and maintains an active faith. Mark serves on the Maricopa Association of Governments Human Services Coordinating Committee and the Metro Rail Board of Directors. Mark has a Bachelor's of Science degree in Communications from Missouri State University. Mark and Allison have been married for 19 years and have two children that attend high school in the Chandler Unified School District.



Councilmember Stewart's term expires January 2021.

City Officials

Marsha Reed, City Manager



Marsha joined Team Chandler in April 2013 as Assistant City Manager, where she oversees the day-to-day operations of the City of Chandler. She was appointed City Manager in April 2016. Prior to coming to the City of Chandler, Marsha worked for the City of Lubbock, Texas, for 20 years serving in many capacities in public works and the last five years as Chief Operating Officer overseeing several large departments. Prior to her work at the City she held several positions at the Lubbock District of the Texas Department of Transportation for 10 years. Marsha is a two-time graduate of Texas Tech University obtaining her bachelor's degree in Civil Engineering in 1988 and her master's degree in Public Administration in 2000. She is a licensed Professional Engineer in the States of Arizona and Texas. Marsha is a current member of the Arizona City Managers Association. Prior to moving to Arizona, she served in many positions for the South Plains Chapter of the Texas Society of Professional Engineers (TSPE) including President in 2001. She was also heavily involved in the Texas Chapter of the American Public Works

Association (APWA), where she has served in numerous capacities including President of the Texas Chapter in 2004. Marsha has served at the national level for the APWA, on their awards committee for three years, serving as Chairman in 2010. She also served on the National Nominating Committee in 2012 and served on the Texas Municipal League Board of Directors for two years. Marsha has received several awards in her career including the Top Three Public Works Leader of the Year Award in 1998 by the Texas Chapter of the APWA and Engineer of the Year in 2006, from the South Plains Chapter of TSPE.

Community and Organizational Profile

Mayor

Jay Tibshraeny

Councilmembers

Kevin Hartke
Vice Mayor

Nora Ellen

Sam Huang

René Lopez

Terry Roe

Mark Stewart

Management Staff

Marsha Reed
City Manager

Nachie Marquez
Assistant City Manager

Joshua H. Wright
Assistant City Manager

Department Heads and Directors *

Debra Stapleton
Administrative Services Director

Kelly Schwab
City Attorney

Dana Delong
City Clerk

R. Michael Traynor
City Magistrate

Matt Burdick
Communications and Public Affairs Director

Brenda Brown
Community Services Director

Micah Miranda
Director, Economic Development Division

Tom Dwiggins
Fire Chief

Steven Philbrick
Chief Information Technology Officer

Dawn Lang
Management Services Director

John Knudson
Municipal Utilities Director

Leah Powell
Director, Neighborhood Resources Division

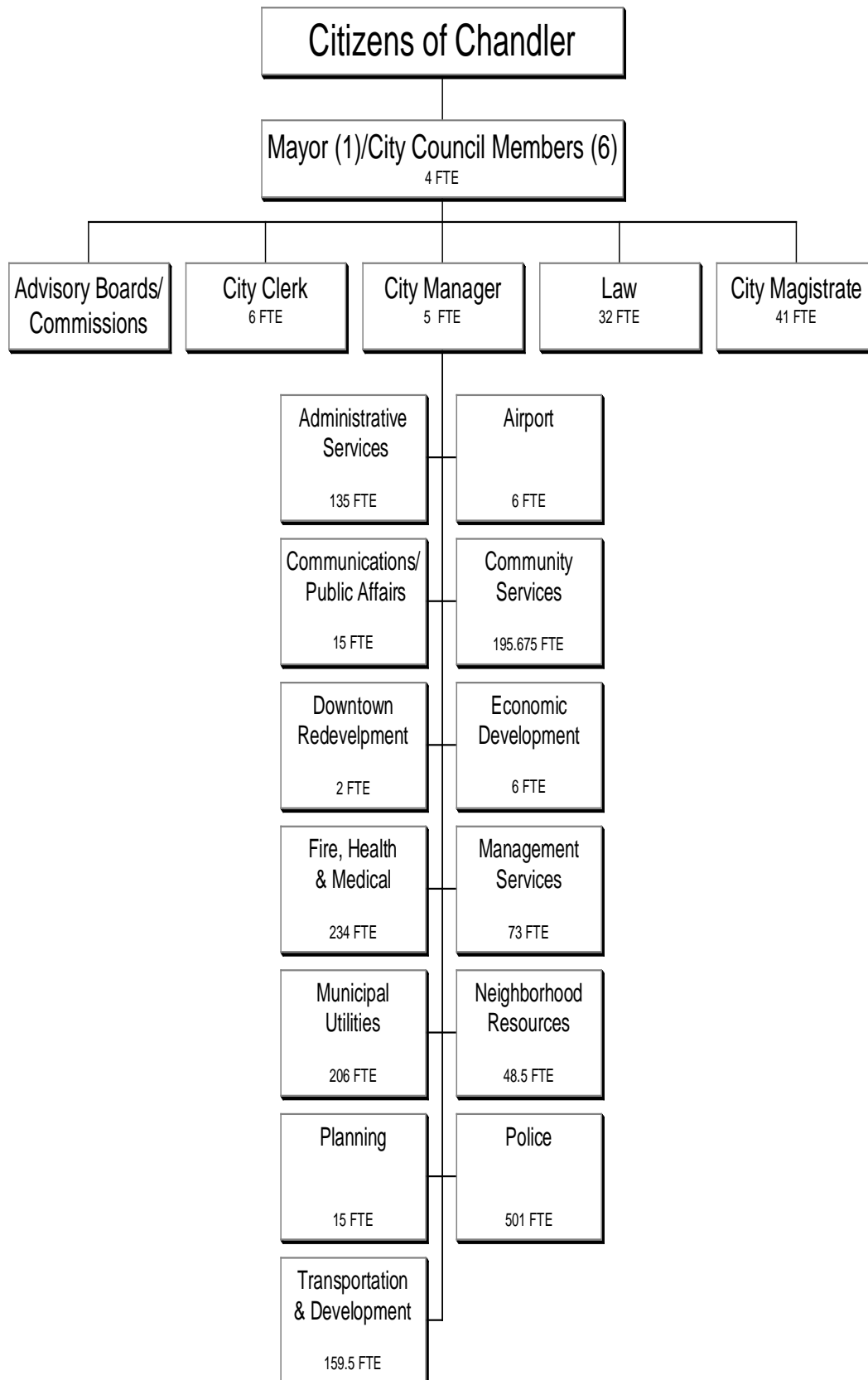
Sean Duggan
Chief of Police

Vacant
Transportation & Development Director

*Effective as of July 1st 2017

City of Chandler Organizational Chart

With Full Time Equivalency (FTE)

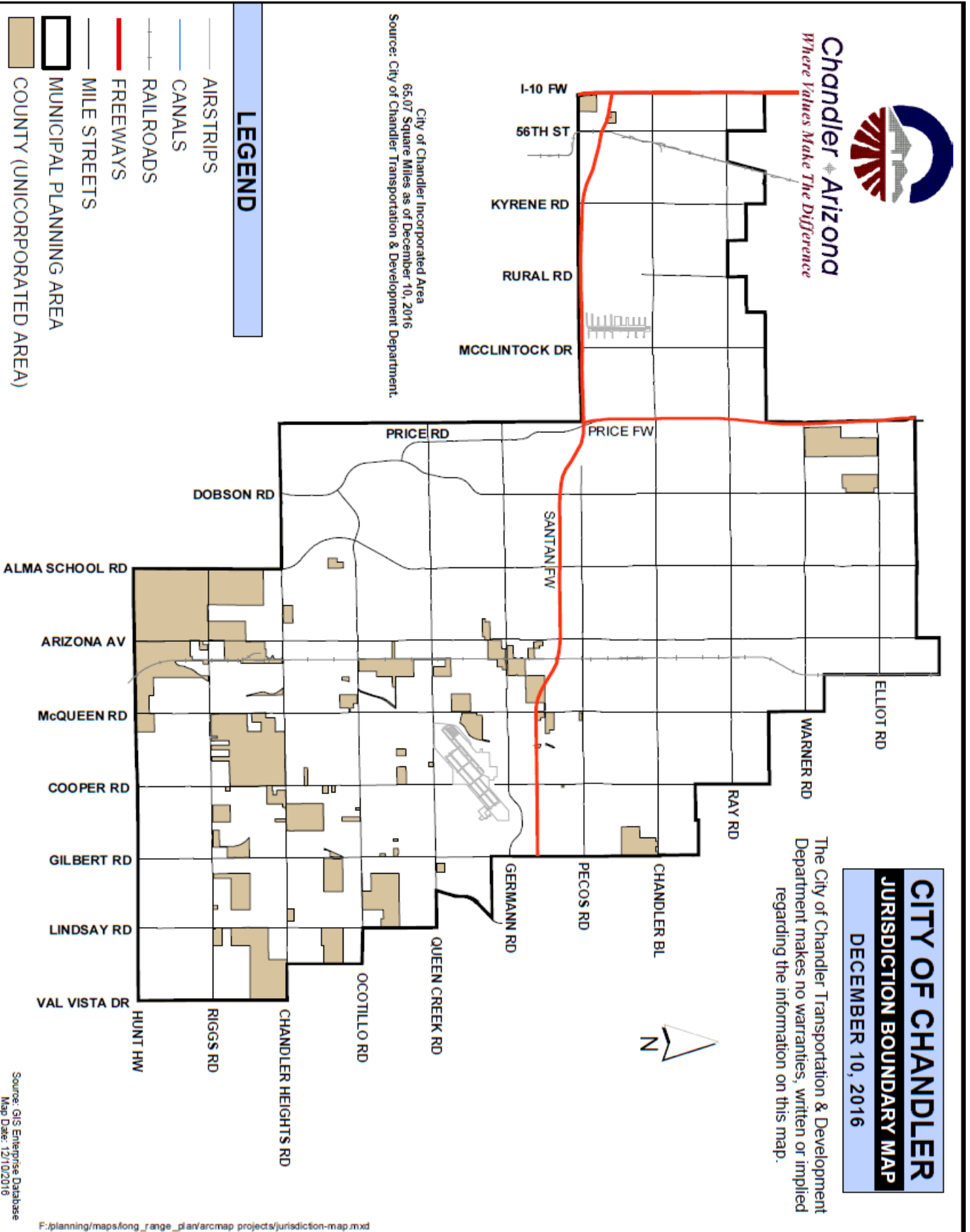




Chandler + Arizona
Where Values Make The Difference

CITY OF CHANDLER
JURISDICTION BOUNDARY MAP
DECEMBER 10, 2016

The City of Chandler Transportation & Development Department makes no warranties, written or implied regarding the information on this map.



Chandler Community Profile

The City of Chandler is located in the southeastern portion of the Phoenix metropolitan area. Chandler offers excellent quality of life amenities, superior schools, a rapidly expanding healthcare system, and a reputation as a global leader in technology.

Chandler was established in 1912, incorporated on February 17, 1920, and named after Dr. Alexander John Chandler, the first veterinary surgeon for the Territory of Arizona. The charter, which currently governs the City, was adopted on May 25, 1964. Initially nourished by a strong agricultural economy, Chandler is now the fourth largest city in Arizona.

Governance

The Council-Manager form of government governs the City of Chandler. Residents elect the City Councilmembers who in turn appoint the City Manager, City Clerk, City Attorney, and the City Magistrate. The City Council consists of a Mayor and six Councilmembers. The Mayor and Councilmembers each serve four-year terms and are limited to two consecutive terms in office. The Council is responsible for setting broad policy and direction while the City Manager is responsible for the day-to-day operations of the City.

Stability of the Economy

The City of Chandler is regarded as one of the most stable destinations for private sector capital investment in the United States. This is evidenced by the fact that Chandler has, for years, been among a select group of municipalities to maintain the highest possible rating from each of the three major national bond rating agencies.

Location continues to be a major factor in Chandler's relative prosperity, offering many advantages to existing and new business. Interstate 10, which borders Chandler on the west, provides a link to major cities from Florida to California. Easy access to the US-60, Loop 101 and Loop 202 provides seamless connectivity to the rest of the greater Phoenix metropolitan area. In addition, Union Pacific Railroad provides rail service that serves Chandler businesses.

Phoenix's Sky Harbor International Airport, a major hub for the Southwestern United States, is located just 20 minutes away. Sky Harbor provides routes to major national and international destinations through several major carriers. Chandler Municipal Airport and Stellar Airpark provide aviation services for the community and those outside the area. Chandler Municipal Airport is a convenient alternative for business aviation that also serves as a base for charter, sightseeing excursions, and world-class training institutions.

As of April 2017, the Chandler unemployment rate is estimated at 3.4%, which is 1.1% lower than the state average. There are many large office and industrial parks where businesses can acquire existing facilities or construct their own facilities with minimal delay. The City has seen significant speculative office and industrial development driven by strong demand and low vacancy rates. Retail space exceeds seventeen million square feet and the vacancy rate is currently under eight percent, a five-year low.

Largest Private Sector Employers

<u>Name</u>	<u>Employees</u>
Intel Corporation	11,000
Wells Fargo	5,100
Bank of America	3,800
Chandler Regional Hospital	2,100
PayPal	2,000
NXP Semiconductors	1,700
Microchip Technology	1,625
Verizon Wireless	1,550
Orbital ATK	1,200
Bashas' Distribution Center / Corp HQ	1,100
Education Management Corp. (EDMC)	1,100
Avnet	1,000
General Motors IT Innovation Center	830
CVS Health	700
Toyota Financial Services	700

Housing Market

The City of Chandler offers residents a wide range of quality and affordable housing, such as single-family standard and custom-built homes, multi-family apartments, townhomes, and condominiums. The City's housing standards ensure that new residential developments achieve diversity relative to lot size, subdivision layout, and architecture. In addition, multiple urban housing developments have been completed recently, with more on the horizon.

Recreational Activities

Chandler has multiple recreation centers, a senior center, six aquatic centers, and 65 public parks. The public parks contain a variety of facilities including soccer, baseball, and softball fields. Courts for tennis, basketball, racquetball, pickleball, and sand volleyball are also included along with walking trails, picnic pavilions, and playgrounds. Chandler has four dog parks, providing dog owners with a place to exercise their dogs. The City's skate park, located at Snedigar Sportsplex, is a favorite for many local in-line skaters and skateboarders. Chandler's Desert Breeze Park has a water play area for children, a lake for fishing, Hummingbird

Community and Organizational Profile

Habitat, and an outdoor skills area. Located within Tumbleweed Park, Playtopia is a playground (2.5 acres) based on Chandler's heritage and is an ideal place for endless imaginative play. Tumbleweed Park also boasts a 62,000 square foot recreation center that offers a dynamic environment for fitness, recreational, and social activities including racquetball courts, a game room, art and ceramic studios, and multiple lounges. Veterans Oasis Park covers 113 acres of both lush wetland and arid habitat, offering over 4½ miles of trails and numerous wildlife viewing areas. It is also home to the Environmental Education Center, which offers a variety of nature-oriented activities and programs. The Chandler Bike Park is located within Espee Park and provides the local bike community a place to safely practice their freestyle bike skills.



The Chandler Museum is the community's principal resource to explore its history and culture. Located at the historic McCullough-Price House, the Museum offers rotating exhibits, family programs, and a research archive. The Chandler Museum also operates Tumbleweed Ranch, a 14-acre outdoor agriculture learning environment located in Tumbleweed Park. The ranch is the focus of the Museum's school field trip education programs and features three historic buildings, antique farm equipment, and agriculture demonstration fields. Tumbleweed Ranch is also the location for the Museum's signature special event, the Chandler Chuck Wagon Cook-off.

The golf enthusiast will enjoy playing at Bear Creek Golf Complex, Crowne Plaza San Marcos Golf Resort, or the Ocotillo Golf Resort. These are just a few of the exceptional golf courses found within Chandler. Six aquatic facilities feature lap pools, water slides, and zero-depth pools.

Chandler's Senior Center is the place for friends to gather for games, crafts, music, a hot lunch or just a chat. The Senior Center also sponsors local sightseeing trips and excursions.

The Chandler Public Libraries are community gathering spots where patrons of all ages enjoy a welcoming atmosphere and resources that encourage and support the love of reading and learning. With four library locations in all geographic areas of the community, patrons have access to 275 public computers, a robust wireless network at each

facility, early literacy interactive spaces, and meeting rooms. With a collection of over 400,000 items, cardholders can find popular and current titles or explore topics of personal interest in a variety of formats including print, audiobook, CD music, DVDs, eBooks, eAudiobooks, and many digital/downloadable formats. Chandler Public Library provides a wide range of programming opportunities for every age including traditional story times and a summer reading program that promotes the development of early literacy skills; Science Technology, Engineering, Arts, and Mathematics (STEAM), and coding classes that encourage the exploration of experiences with technology, job/career counseling, and English tutoring for adults. The library also offers many online classes for adults from health and wellness to computer programming and GED test preparation. Volunteers are an integral part of library operations and programming with over 285 active adult and teen volunteers.

Chandler is located close to many professional and college sporting teams and events:

Area Sports

Phoenix Suns NBA Basketball
Phoenix Mercury WNBA Basketball
Phoenix Rising Football Club
Arizona Diamondbacks MLB Baseball
Cactus League Spring Training Baseball
Arizona Cardinals NFL Football
Arizona Rattlers Arena Football
Arizona Coyotes NHL Hockey
Arizona State University Sports
Fiesta Bowl
Phoenix International Raceway
Turf Paradise Horse Racing
Waste Management Phoenix Open

Arts and Festivities

The Vision Gallery is a nonprofit fine arts gallery offering rotational exhibitions of artworks by over 350 regional artists. It is located in the downtown district in the City Hall Complex. The Vision Gallery offers Vision Kidz, an arts educational program for children from 6 through 16 years of age, which features art workshops taught by professional artists in a variety of media. The workshops are offered to the community free of charge.

The 1,508-seat Chandler Center for the Arts demonstrates the community's passion for the arts. The 2017-18 program includes: Jonny Lang, Gaelic Storm, Charles Phoenix Disney Retro Slide Show, Get the Led Out, The Family Stone, B-The Underwater Bubble Show, Straighten Up and Fly Right featuring Ramsey Lewis and John Pizzarelli, The Price is Right Live, The Texas Tenors, Moscow

Community and Organizational Profile

Festival Ballet Sleeping Beauty, Black Violin, Always Patsy Cline, Celtic Nights, Classic Albums Live 50th Anniversary of the Beatles Sgt. Peppers' Lonely Hearts Club Band, Musical Thrones-A Parody, Cesar Millan Live!, Lee Rocker, Clint Black, Pacifico Dance Company, and the ever popular Zoppé Italian Family Circus, as well as excellent community theater productions and children's theater camps. The Center for the Arts also features an exhibition hall for showcasing local and touring art displays.

Chandler has a diverse cultural makeup. Many activities showcase the varied interests of Chandler's citizens.



Chandler Annual Events

Celebration of Unity/	
Multi-Cultural Festival	January
Chandler Science Spectacular	February
Public Safety Day	March
Classic Car & Hot Rod Show	March
Ostrich Festival Run & Parade	March
Chandler Jazz Festival	April
Family Easter Celebration	April
Earth Day Celebration	April
CinePark	May
Fourth of July Celebration	July
Hispanic Heritage Month	September
Chandler Indian Art Market	October
Halloween Spooktacular	October
Chandler Rock the Block Party	November
Chandler Chuck Wagon Cook-off	November
Woofstock	November
Tumbleweed Christmas Tree	
Lighting and Parade of Lights	December

Shopping and Dining

Chandler's thriving shopping and dining scene reflects the variety and excitement of the residents themselves. The worldwide presence of key employers contributes to a global mindset within the community that supports a variety of restaurants and shopping choices. Chandler provides outstanding opportunities for upscale eateries, as well as traditional favorites.

From urban mixed-use concepts and intimate boutique settings, to Chandler Fashion Center Mall and large power centers, Chandler offers excellent opportunities for retail and dining. Available space, quality development, accessible freeway systems,

and strong demographics continue to attract sought after, high-end stores, around the corner shops, and unique to market restaurants.

The Chandler Fashion Center is an upscale 1.3 million square foot regional mall, which includes a 20-screen theater complex, restaurants, well-known department stores such as Nordstrom, Dillard's, and Macy's, as well as many specialty stores. The affiliated power centers near Chandler Fashion Center are home to several anchor retailers including Costco, DSW, Target, Hobby Lobby, and Lowe's.

Chandler has several large retail centers: Chandler Pavilions; Casa Paloma; Santan Gateway; and Crossroads Towne Center. These centers are anchored by large stores such as Walmart, AJ's Fine Foods, Home Depot, Bed Bath & Beyond, Golfsmith, Sam's Club, Cost Plus, and Harkins Theatres. The centers offer a wide variety of restaurants to suit varied tastes, such as Panera Bread, Olive Garden, Grimaldi's, Hon Machi Sushi & Teppanyaki, and Keegan's Grill.

Historic Downtown Chandler, which runs along Arizona Avenue from Chandler Boulevard to Pecos Road, offers locally-owned dining and unique shopping establishments anchored by the Crowne Plaza San Marcos Resort. Award-winning and international choices include Charm Thai Cuisine, The Perch Pub & Brewery, Crust, San Tan Brewing Co., Paletas Betty, The Ostrich, Serrano's Mexican Restaurant, Modern Margarita, La Stalla, Eastwind Sushi, Original Chop Shop, Wimpy's Paradise, Murphy's Law, Bourbon Jack's, VB Lounge, and DC Steakhouse. Shops include Sibley's, Saba's, and Cutting Edge Quilts.

Education Facilities

The Chandler Unified School District and the other districts supporting Chandler residents provide primary and secondary education through thirty-eight elementary schools, two kindergarten through eighth, eight junior highs, and eight high schools. The public school system is nationally recognized for excellence in education. A number of private and charter schools are also located within Chandler.

Chandler-Gilbert Community College offers professional, occupational, and continuing education programs. The University of Arizona satellite site located at the Chandler Community Center offers a Master's program through its College of Education, as well as professional development courses. The Arizona State University Center for Technology and Innovation located in Downtown Chandler focuses on high-tech engineering, with approximately 1,000 students at full capacity.

Community and Organizational Profile

Demographics

Incorporated Area – Square Miles

2017	65.070	2011	64.600
2016	65.049	2010	64.400
2015	64.980	2009	64.400
2014	64.900	2008	64.370
2013	64.840	2007	64.200
2012	64.710	2006	63.460

Climate

Average minimum temperature	57.4°F
Average maximum temperature	86.5°F
Average annual temperature	71.9°F
Average annual precipitation (inches)	9.23

Source: www.intellicast.com

Gender (%)

Male	49.1
Female	50.9

Source: ESRI Business Analyst, 2017

Population

2017 ⁽¹⁾	253,098
2016 ⁽²⁾	250,626
2015 (Official Mid-Decade U.S. Census)	244,687
2014	244,439
2013 (revised)	242,215
2012	239,538
2011	238,977
2010 (Official U.S. Census) revised	236,326

⁽¹⁾ Estimate of 247,477 is Official U.S. Census Bureau Population Used for State Shared Revenue Distribution.

⁽²⁾ Estimate of 260,828 is Official U.S. Census Bureau Population Used for State Shared Revenue Distribution.

Age Composition (%)

0-14 years	21.8
15-24 years	13.2
25-64 years	55.2
65 plus years	9.8

Source: ESRI Business Analyst, 2017

Racial Composition (%)

Two or more Races	4.3
One Race	95.7
White	70.2
Asian	9.7
Hawaiian & Pacific Islander	0.2
African American	5.3
Native American	1.6
Other	8.7
Hispanic/Latino Ethnicity (of any race) ⁽³⁾	23.0

⁽³⁾ People who identify their origin as Spanish, Hispanic, or Latino may be of any race. Thus, the percent Hispanic should not be added to percentages for racial categories.

Source: ESRI Business Analyst, 2017

Highest Education Attainment (%)

Less than 9 th Grade	4.1
9 th -12 th Grade, No Diploma	4.4
High School Diploma	14.4
GED/Alternative Credential	2.4
Some College	24.5
Associates Degree	9.6
Bachelor Degree	24.9
Graduate Degree	15.7

Source: ESRI Business Analyst, 2017

Household Income 2016 (%)

Less than \$15,000	6.5
\$15,000-\$34,999	14.5
\$35,000-\$49,999	11.2
\$50,000-\$74,999	17.3
\$75,000-\$99,999	15.2
\$100,000-\$149,999	20.9
\$150,000 plus	14.4
Average Household Income	\$91,162
Median Household Income	\$75,633
Average Household (persons)	3.3

Source: ESRI Business Analyst, 2017

Voters (November 8, 2016 General Election)

Registered Voters	140,554
Votes Cast	109,284
Percent Voting	78%

Source: City Clerk

Community and Organizational Profile

Economics

Occupation Composition (%)

Management, Business, and Financial	18.2
Professional	25.7
Sales	12.1
Administrative Support	14.7
Service	15.9
Farming, Forestry, and Fishing	0.2
Construction and Extraction	2.6
Installation, Maintenance, and Repair	2.7
Production	4.1
Transportation and Material Moving	3.8

Source: ESRI Business Analyst, 2017

Fiscal Year Average Unemployment Rate (%)

2016-17 ⁽³⁾	3.8
2015-16	4.1
2014-15	4.8
2013-14	5.3
2012-13	5.6
2011-12	6.6
2010-11	7.4
2009-10	7.7
2008-09	5.7
2007-08	2.8
2006-07	2.5
2005-06	3.0

⁽³⁾ Average of July 2016 – April 2017 of the fiscal year

Source: Arizona Labor & Statistics

Taxes

Local Retail Transaction Privilege (TPT) Sales Tax Rate	1.5%
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Property Tax (2017-18)⁽¹⁾

Primary Tax Rate	\$0.2700/\$100
Secondary Tax Rate	\$0.8700/\$100
Combined	\$1.1400/\$100

Property Tax (2016-17)⁽¹⁾

Primary Tax Rate	\$0.2900/\$100
Secondary Tax Rate	\$0.8700/\$100
Combined	\$1.1600/\$100

⁽¹⁾ Property Tax calculated per \$100 of assessed limited valuation as determined by the Maricopa County Assessor.

Source: Management Services Department

Property Tax Assessed Valuation

	<u>2016</u>	<u>2017</u>
Net Full Cash Value ⁽²⁾	\$3,167,080,795	\$3,307,214,933
Limited Property Value	\$2,553,971,787	\$2,675,480,112

⁽²⁾ Net Full Cash Value is used for bonded indebtedness and not used in the calculation of property tax.

Source: Maricopa County Assessor

Building Permits – All Types

	<u>Issued</u>	<u>Value</u>
2016-17	4,635	\$1,508,425,628
2015-16 ⁽⁴⁾	4,000	800,000,000
2014-15	6,200	675,000,000
2013-14	3,892	775,222,849
2012-13	3,750	875,000,000
2011-12	5,000	892,000,000
2010-11	4,294	658,977,221
2009-10 (revised)	3,809	375,169,625
2008-09 (revised)	2,090	376,745,879
2007-08 (revised)	5,792	669,812,746
2006-07	6,474	1,223,872,804
2005-06	7,909	1,049,885,000

⁽⁴⁾ Several services that may have three permits have been combined and are provided with one permit, reducing total number of permits.

Source: Planning Division

Community and Organizational Profile

Service Statistics*

Police Protection

	<u>2015-16</u>	<u>2016-17</u>
Employees (full time)	489	493
Sworn	324	324
Civilian	165	169
Crime Index ⁽¹⁾	5,930	6,734
Crime Rate (per 1,000 population) ⁽¹⁾	23.8	26.9
Traffic Accidents ⁽¹⁾	4,516	4,941
Traffic Citations ⁽¹⁾	25,401	15,976
Total Calls for Police Service, est. ⁽¹⁾	140,591	149,643
Avg. Response Time- Priority 1 Calls (all) ⁽¹⁾	6:15	6:07

⁽¹⁾ Figures reported on a calendar year basis.

Fire Protection

	<u>2015-16</u>	<u>2016-17</u>
Stations	10	10
Employees (full-time)	234	222⁽²⁾
Sworn	202	202
Civilian	32	20 ⁽²⁾
Fire Calls	430	422
Emergency Calls	16,796	17,580
Other Calls	5,984	6,788
Fire Inspections	4,960	4,690
Fire Investigations	24	25

⁽²⁾ Fleet Division (12 FTEs) moved out of the Fire, Health & Medical Department in Fiscal Year 2016-17.

Streets & Traffic Engineering

	<u>2015-16</u>	<u>2016-17</u>
Street Lane Miles	2,054	2,087
Street Lights	27,800	27,800
Signalized Intersections	218	218

Aviation

	<u>2015-16</u>	<u>2016-17</u>
Based Aircraft	401	428
Air Traffic Operations	209,965	221,212

Residential Solid Waste

	<u>2015-16</u>	<u>2016-17</u>
Customers Served	73,162	74,500
Total Landfill Tonnage:	81,653	81,440
Residential	81,122	81,023
Commercial/City	531	417
Total Recycling Tonnage:	22,102	22,305
Residential Curbside/ Neighborhood	18,346	18,600
Drop-off	975	975
Other Recycling	2,781	2,730

Wastewater

	<u>2015-16</u>	<u>2016-17</u>
Connections	78,144	78,972
Miles of Sanitary Sewers	917.36	930
Average Daily Treatment Million Gallons per Day (MGD)	28.5	28.3
Treatment Capacity (MGD)	42	42

Water

	<u>2015-16</u>	<u>2016-17</u>
Potable Connections	83,089	84,670
Miles of Potable Water Lines ⁽³⁾	1,195.74	1,284
Miles of Reclaimed Water Lines ⁽³⁾	88.76	94
Operating Wells	28	31
Daily Pumping Wells Capacity (MGD)	66.3	74.4
Production Treatment Capacity (MGD) ⁽⁴⁾	72	72

⁽³⁾ Beginning in Fiscal Year 2015-16, City staff is updating the Geographic Information System through a review of over 700 As-builts may reflect a revised figure. The revised figures consist of active and City owned utilities.

⁽⁴⁾ Chandler Surface Water Treatment Plant (WTP) & San Tan Vista WTP combined.

Community and Organizational Profile

Service Statistics*

Library

	<u>2015-16</u>	<u>2016-17</u>
Library Material	369,804	390,000
Annual Circulation ⁽¹⁾	2,101,421	2,200,000
Library Visits	1,042,806	1,000,000
Registered Borrowers ⁽²⁾	65,132	60,000

⁽¹⁾ Circulation includes all materials either checked out or downloaded.

⁽²⁾ Beginning Fiscal Year 2015-16, Registered Borrowers includes only active users.

Vision Gallery

	<u>2015-16</u>	<u>2016-17</u>
Gallery Visits	9,000	9,072
No. of KidzArt Workshops	54	54
Participation in KidzArt Workshops	2,100	2,200
No. of Special Events and Exhibits	13	13

Municipal Parks

	<u>2015-16</u>	<u>2016-17</u>
Developed Parks	65	65
Developed Acres	1,242.19	1,242.19
Undeveloped Acres	301.70	301.70
Swimming Pools	6	6
Lighted Fields	43	43

Museum

	<u>2015-16</u>	<u>2016-17</u>
No. of Museum Visits	13,083	15,445
No. of Programs Provided	106	110
No. of Exhibits	22	24
Volunteer Hours	6,179	6,254
Chandlerpedia Sessions	18,458	18,500

Center for the Arts

	<u>2015-16</u>	<u>2016-17</u>
No. of Events and Exhibits	1,001	1,048
Attendance	350,350	358,000
Volunteer Hours	13,000	13,500
Theatres	3	3
Exhibition Areas	2	2

Public Education System⁽³⁾

	<u>2015-16</u>	<u>2016-17</u>
Elementary ⁽⁴⁾	38	38
Junior High	8	8
High School ⁽⁵⁾	8	8
Community College	1	1

⁽³⁾ Arizona State University, The University of Arizona, and other universities offer classes located in Chandler.

⁽⁴⁾ Includes two K-8 schools.

⁽⁵⁾ Includes Casteel High School, which services grades 7-12.

Recreation

	<u>2015-16</u>	<u>2016-17</u>
No. of Family Special Events	8	8
No. of Rec. Classes Offered	7,016	6,869
Volunteer Hours	43,959	44,500
Meals Served at Sr. Center	18,116	17,985

